TERMS & CONDITIONS

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| **OWNERS NAME:** | **DOG’S NAME:** |
| **Address:****Telephone Number:** **Emergency contact:****Email:** | **Breed:****Colour:****Age:****Sex:****Microchip No:** |
| **Vet Details:****Vet Address:****Vet Contact Details:****Details of Insurance:** | **Kennel Cough : Y/N Exp date:****Vacinations up to date: Y/N** **Exp date:** **Neutred Y/N** |
| **Medical treatment/Medication details:** | **Last Flea Treatment:****Last worming Treatment:** |
| **OFFICE USE:****Observations:** | **OFFICE USE****Date of Familiarisation:** |

**ANY OTHER USEFUL INFORMATION: e.g likes, dislikes,diggers,chewers,aggression,escape artists**

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I warrant that my dog is currently up to date with vaccinations and kennel cough covered, I also warrant that my dog is healthy to the best of my Knowledge.

If my Pet is hurt or becomes ill, Cain9 Camp has permission to call or take my pet to veterinarian of their choice if your pets vet is inaccessible; or administers medication: or gives other advisable attention, with our discretion and judgment, such expenses will be Paid promptly by owner. We will not be held responsible for any sickness or injury caused by the pet to itself during daycare. Nor any escaping dogs if our practices are followed correctly, everyone must view the daycare beforehand.

Cain9 Camp is not responsible for an accidental death/injury of a pet the nature of pre-existing health condition, whether or not you have disclosed this illness, or natural disasters (Fire, storm, flood, etc). All dogs will be assessed on arrival and require a trial period. We also reserve the right to refuse services to customers whose pet may pose a threat to us or to other pets left in our care, whether it be a aggression problem, health problem or parasite problem. The owner will be responsible for any property damage or equipment damage caused by their pet. We would greatly appreciate if you keep your dogs on a short lead at all times. We do ask as well if you can respect and clear up any mess your dog has made as this is someone's land/Home.

By submitting these forms you are consenting for your dog to be socialised in a group with other dogs. We do not accept un-neutered male dogs (over the age of 8 months un-less advised otherwise by your vet, younger male dogs that develop inappropriate hormonal behavior before they are 8 months old may also be suspended from day care). Bitches who come into season will not be able to attend for the duration of their season, usually 2 to 3 weeks, we will not take responsibility for bitches who are sent into day care while still in season.

Those dogs as listed in the Dangerous Dogs (Amendment) Act 1997 e.g. the Pit Bull Terrier,

Japanese Tosa, Dogo Argentino, Fila Brasileiro or wolf cross breeds cannot be accepted.

Only dogs considered to be well socialized, who enjoy the company of other dogs and people, are suitable for doggy day care, Please note that not all dogs are suitable.

All dogs must be in good physical health to attend doggy day care.

If your dog requires medication while at day care we will need writ-ten consent from you for our staff to medicate them along with written instructions, all medicines need to be in there original packaging.

Dogs must have a collar with a legal tag on to attend Doggy day care.

Dogs at play can occasionally get cuts and scrapes, especially those dogs that like to play rough.

I understand that a Cain9 staff member trained in canine first aid will give all pets involved in any type of incident a cursory examination, however the staff are not trained veterinarians and will not be liable for the location, treatment or diagnosis of any injuries incurred on the Facility’s premises. Dogs not familiar with the Facility may experience separation anxiety when apart from their human companions.

Dogs not regularly socialized do not necessarily know how to behave politely with other dogs. These dogs are at higher risk of incidents including, but not limited to, bites, fights, fear aggression, object guarding, and behavior problems and/or acting out.

Water is available at all times; however, your dog may still be thirsty after day care. you will be aware of their water intake as excessive amounts may cause an upset stomach or other problems.

**PAYMENT**

Payment must be taken the day before to secure your place in daycare. 5% discount is given for people who book for 4+ weeks n advance. However, this is non refundable and can only be moved to another day that week if circumstances were to change.

**CANCELLATION/LATE DROP OFF & NO SHOW POLICY**

Our policy is that clients who cancel with less than 24 hours notice or do not show up for their appointment will then have to pay a non-refundable fee of £10 before another booking slot. Two no shows, with no information given and we have the right to refuse/cancel any further appointments.

**LATE COLLECTION POLICY**

We understand that various reasons beyond your control, you may be a few mins late for pick up. If you know you're going to be late for collection please phone us so that we can adjust our schedule accordingly. For every 30 mins you are late £5 will be added on top of your Bill. After 630pm the dog can only be collected at a time convenient to us.

**FLEA POLICY**

Due to having a large amount of dogs in daycare if any dogs found with fleas will be automatically treated and the owner charged and extra £15 for the treatment that has to be done. (see grooming T & C for info)

I agree that I have read and understand the terms and conditions set out by Cain9 Camp. I also agree that pictures can be taken of my dogs whether it is for social media use or evidence. More information is available on our website.

I agree that I can receive texts/emails from Cain9 Camp in regards to the new GDPR rules.

Signed: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_